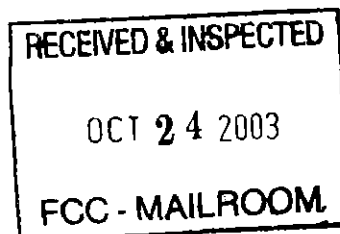


NATHANIEL HAWTHORNE  
Attorney at Law/Consultant  
Admitted in Ohio, Illinois and the District of Columbia

DOCKET FILE COPY ORIGINAL

www.telecomlawyer.com  
email: nhawthorne@earthlink.net

27600 Chagrin Boulevard  
Suite 260  
Cleveland, OH 44122  
(216) 514-3336  
fax (216) 514-3337



Express Mail EU733903183US

**Appeal, and request for Expedited Relief, to the Federal  
Communications Commission on behalf of Monroe County  
School District**

October 22, 2003

Secretary  
Office of the Secretary  
Federal Communications Commission  
445 - 12th Street, S W , Rm TW-204B  
Washington, D C 20554

This is an appeal from a decision by the Schools and Libraries Division of the USAC

Enclosed are the original and four copies of the Appeal. An extra copy is also enclosed.  
Please time stamp the extra copy and return it to me in the enclosed self addressed-  
stamped envelope

Nathaniel Hawthorne  
Attorney for Monroe County School District

0+4

RECEIVED & INSPECTED

OCT 24 2003

FCC - MAILROOM

Express Mail EU733903183US

**Before the  
Federal Communications Commission  
Washington, D.C. 20554**

<b>In the Matter of the</b>	)	<b>File No. SLD -</b>
	)	
<b>Appeal of the Decision of the</b>	)	
	)	
<b>Universal Service Administrator by</b>	)	
<b>the</b>	)	
	)	
<b>Monroe County School District</b>	)	
	)	
	)	
	)	<b>CC Docket No. 96 - 45</b>
<b>Federal-State Joint Board on</b>	)	
<b>Universal Service</b>	)	
<b>Changes to the Board of Directors of</b>	)	
<b>The National Exchange Carrier</b>	)	
<b>Association, Inc.</b>	)	<b>CC Docket No. 97 - 21</b>

**Appeal  
and  
Request for Expedited Relief  
on behalf of the  
Monroe County School District**

October 22, 2003

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, S.W. Suite TW-A325  
Washington, D.C. 20554

This is an appeal from a decision by the Schools and Libraries Division of the USAC.

Enclosed are the original and four copies of the Appeal. An extra copy is also enclosed.

Please time stamp the extra copy and return it to me in the enclosed self addressed-stamped envelope.

(1) **Funding Commitment Decision Letter Appealed**

Form 471 Application Number:	339584
Funding Year 2003	07/01/2003-06/30/2004
Billed Entity Number:	126661
Date of Funding Denial Notice:	September 9, 2003
Date of Appeal:	October 22, 2003

(2) **SLD Contact Information**

- (a) Currie A. Sutton  
27600 Chagrin Blvd., Ste 260  
Cleveland, OH 44122  
Tel (216) 682.0169  
Fax. (216) 514 3337
- (b) Nathaniel Hawthorne, Attorney (To discuss this Appeal)  
27600 Chagrin Blvd., Ste 265  
Cleveland, OH 44122  
Tel. (216) 514.4798

(3) **Funding Request Numbers Appealed**

FRN -983934

(4) **SLD's Reason for Funding Denial of FRN 983934**

The SLD stated that funding is denied because:

“30% or more of this FRN includes a request for Unsubstantiated Local Service charges which are ineligible per program rules ”

(5) **The “30% rule” was incorrectly applied by the SLD.**

- a) The Monroe County School District (Monroe) prepared and timely filed a FCC Form 471 for telecommunications service with Verizon-West Virginia, Inc as the vendor. The service had an “estimated” monthly charge of \$1,170.05 with estimated annual recurring charges of \$14,040.60, and annual eligible non-recurring charges of \$400.00.
- b) **Exhibit A** is the “billing” that Monroe submitted to the SLD.
- c) While the District’s request for funding was based on anticipated (estimated) telecommunications usage, Monroe’s expenses should have been reduced rather than denied.
- d) The FCC’s 30% rule provides, *in relevant part*, “[if ] 30% or more of the dollar amount of the request in Form 471 Block 5 Item 23K is for ineligible services (including services for ineligible entities or uses), the PIA team will deny the entire Block 5 funding request, even if eligible components are part of the request. If less than 30% of the dollar amount of the request in Form 471 Block 5 Item 23K is for ineligible services, the PIA team will reduce the request by the cost of the ineligible components, and the Funding Commitment Decision Letter will cite the ineligible services for which funds were not committed. If the request is reduced, applicants and service providers must ensure that the SLD is not invoiced for the ineligible items. [Emphasis added.] **Here, there are no ineligible expenses included in Monroe’s USF request.**

- e) Based on the 30% rule and the attached exhibits, there is no factual basis for the denial.

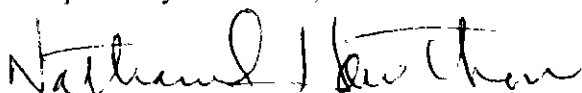
**Conclusion:**

**Monroe is Requesting the Following Action by the FCC:**

**(a) Within 90 days or less Order funding for the telecommunications services requested in the 471 Application, specifically FRN 983934**

**(a) Set aside funds to totally fund Monroe's request.**

Respectfully submitted,



Nathaniel Hawthorne

District of Columbia Bar No. : 237693  
27600 Chagrin Blvd., Ste. 265  
Cleveland, OH 44122  
tel.: 216/514.4798  
e-mail: nhawthorne@earthlink.net

Attorney for  
Monroe County School District

## **EXHIBIT A**

**FAX COVER SHEET**

**To: Amanda Lopes  
Schools and Libraries**

**Fax: 973.599.6521**

**From: Currie A. Sutton**

**Date: 07/24/03**

**Pages: 111 (Including Cover)**

**Re: Monroe County School District  
471 Application Numbers-#339584**

**FRN 983934-Verizon-West Virginia**

**Attached is the documentations requested. See pages 1-22 Incl.**

**FRN 984010-OneStar Long Distance**

**Attached is the documentation. See pages 23-26 Incl.**

**FRN 984026-Highland Cellular, Inc dba CellularOne**

**See attached documentation. See two bills.**

**#00134200 pages 27 & 28.**

**#00019960 pages 29-110.**

**Currie A. Sutton, email: [curries@ameritech.net](mailto:curries@ameritech.net)**

**Tel: 216.682.0169**

**Fax: 216.514.3337**

**The information contained in this facsimile message may be confidential and /or legally privileged information intended only for use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that copying, dissemination, or distribution of confidential or privileged information is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone, and we will arrange for the return of the facsimile**

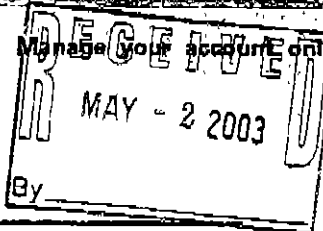
**verizon**

11-92621.415.002

Billing Date 4/25/03  
Account 000100203024 35Y  
Page 1 of 9  
Questions? Call: (800) 607-6575

MONROE CO BD EDCTN  
PO BOX 330  
304 753-9971

Manage your account online at [www.verizon.com](http://www.verizon.com)



Page 1

### Account Summary

Amount of last bill dated 3/25/03	\$36.27
Payment(s)	\$ 0.00
Unpaid Balance. Please Pay Now.	\$36.27
Verizon Services	\$33.52
Current Charges Due by 5/24/03	\$33.52
Total Amount Due	\$69.79

✓ To enroll in the Verizon Direct Debit Payment Option, please read and sign the agreement on the reverse of the payment form

A late payment charge not to exceed 1% applies to any balance carried forward to next month's bill.

Code \_\_\_\_\_ Ck No. 038725  
Date 5-15-03 Amount 879.41  
Approved [Signature]

Please write in amount enclosed and send this coupon with your payment in U.S. dollars to the address below.





Billing Date 4/25/03  
Account 000100203024 35Y  
Page 2 of 9  
Questions? Call: (800) 607-6575

Page 2

## How Your Charges are Billed

Your telephone bill includes five types of service charges:

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2. **Non-Basic Service** - All charges other than Basic, Toll, Non-Telcom or Directory Advertising
3. **Toll Charges** - Charges for both local and long distance toll charges.
4. **Non-Telecommunication Charges** - Charges not regulated by the Public Service Commission of West Virginia.
5. **Directory Advertising Charges** - Charges for advertising in the directory.

	Past Due Balances		Current Charges	Totals
Basic Charges	23.77 *		21.00	44.77
Non-Basic Charges	12.50 *		12.52	25.02
Toll Charges	.00 *		.00	.00
Non-Telcom Charges	.00 *		.00	.00
Directory Advertising	.00 *		.00	.00
<b>Totals</b>	<b>\$36.27 *</b>		<b>\$33.52</b>	<b>\$69.79</b>

\* Failure to pay an amount indicated by the asterisk could result in the discontinuance of those services. For example, if basic charges are marked by an asterisk and basic charges are not paid, you could lose dial tone.

The following pages provide billing detail for the charges listed. If you have questions or complaints, call us using the telephone number found at the top of the Verizon pages of your bill.

Verizon-West Virginia is a utility regulated by the Public Service Commission of West Virginia. Please mail payments to Verizon-WV, P.O. Box 17577, Baltimore, Maryland 21297-0513. Payments received on any business day will be credited to your account the next business day. Payments credited to your account on or before the due date are considered "on-time". If your payment is late, we will notify you that your service may be disconnected.

For information about your Verizon service, see the "Customer Guide" in front of your phone book (Federal Tax ID 55-0142020)



Billing Date 4/25/03  
Account 000100203024 35Y  
Page 3 of 9

Page 3

### Summary of Current Charges

This summary is for informational purposes only

#### •Verizon

Bill Section	First Page	Calls	Minutes	Amount
Monthly Charges	4			31.42
Additions and Changes to Service(s)	4			.54
Tax, Surcharges and Other Fees	4			1.56
Services and Equipment Information	6			
<b>Total Verizon Current Charges</b>				<b>83.52</b>
<b>Total Summary of Current Charges</b>				<b>\$33.52</b>



Page 4

### Verizon Monthly Charges

• Monthly Service from Apr 25, 2003 thru May 24, 2003 30.22

### • Directory Assistance Call Summary

Description	Calls	Amount
Directory Assistance	2	
1. Directory Assistance Charges	2 at \$.60	1.20
		1.20

Total Verizon Monthly Charges \$31.42

### Additions and Changes to Verizon Service(s) - Summary

This is an informational summary

Number	Pro-Rated	One-Time	Amount
304 753-9782	.27		.27
304 753-9971	.27		.27
Total	.54		.54

### Additions and Changes to Verizon Service(s) - Detail

• Total Credits are \$ .00

• Total Debits are \$.54

• LG 00001

• Activity on 304 753-9782

• Change in Monthly Rate from Apr 1, 2003 thru Apr 24, 2003

Description	Qty	Pro-Rated	One-Time	Type	Amount
2. Federal Universal Service Fund Surcharge Multi Line .65 Per Month	1	.27			.27
Total for 304 753-9782		.27			.27

• Activity on 304 753-9971

• Change in Monthly Rate from Apr 1, 2003 thru Apr 24, 2003

Description	Qty	Pro-Rated	One-Time	Type	Amount
3. Federal Universal Service Fund Surcharge Multi Line .65 Per Month	1	.27			.27
Total for 304 753-9971		.27			.27

Total Additions and Changes to Verizon Service(s) \$.54

Verizon Calls from 304 753-9971

### Directory Assistance Call Summary

Description	Calls	Amount
Directory Assistance	2	See Monthly Charges

### Tax, Surcharges and Other Fees

Amount

Other Fees

Date	Description	Amount
4 Apr25	Late Charge on \$35.59 Unpaid Balance as of Apr 24, 2003	.36

continues



Billing Date 4/25/03  
Account 000100203024 35Y  
Page 5 of 9  
Questions? Call: (800) 607-6575

Page 5

#### Tax, Surcharges and Other Fees (continued)

Amount

##### • Surcharges

Tax	
1	Federal
	State
2	WV Tax
Total Verizon Tax, Surcharges and Other Fees	

.52

.68

\$1.56

#### Important News Regarding Wireless Calls

Recent changes in federal regulation have given rise to changes in billing arrangements between Verizon and some wireless phone service providers. Therefore, depending on the wireless number you are calling, you may incur regional toll or local message charges for calls made to wireless phone numbers. These charges were previously paid for by the wireless provider. These changes are ongoing and will be completed by October 2003. You may also need to dial a prefix ("1" or "1" plus the area code). If you have any questions, please call the Bill Information telephone number on your bill.

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Call 1-888-683-3375 now to learn about our special offers and how to get a Web site that works for your business. Or visit [biz.verizon.net/promo/website1](http://biz.verizon.net/promo/website1).

#### For Your Information

##### Changes in Federal Charges Beginning April, 2003

Effective April 1, 2003, an FCC-required change altered the way Verizon collects the Federal Universal Service Fund (FUSF) Surcharge. As a result you may see a change in the FUSF charge on your bill.



Billing Date 4/29/03  
Account 000100202520 10Y  
Page 1 of 17  
Questions? Call. (800) 607-6575

Page 6

MONROE BD EDUCATION  
MOUNTNFW ELEM & MDL  
304 772-3435

Manage your account online at [www.verizon.com](http://www.verizon.com)

11..92621. 415, 204

### Account Summary

Amount of last bill dated 3/29/03 .....	\$177.87
Payment(s).....	\$ .00
Unpaid Balance. Please Pay Now. ....	\$177.87
Verizon Services ..	\$175.08
VarTec Telecom, Inc .....	\$2.10
Current Charges Due by 5/28/03.....	\$177.18
Total Amount Due.....	\$355.05

✓ To enroll in the Verizon Direct Debit Payment Option, please read and sign the agreement on the reverse of the payment form.

A late payment charge not to exceed 1% applies to any balance carried forward to next month's bill.

Please write in amount enclosed and send this coupon with your payment in US dollars to the address below.



Billing Date 4/29/03  
Account 000100202520 10Y  
Page 2 of 17  
Questions? Call: (800) 607-6575

Page 7

## How Your Charges are Billed

Your telephone bill includes five types of service charges:

1. **Basic Service Charges** - Charges for local telephone service, dial tone line, associated services and installation charges. Your bill will always include some regulated service charges, even if you do not use your phone.
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3. **Toll Charges** - Charges for both local and long distance toll charges.
4. **Non-Telecommunication Charges** - Charges not regulated by the Public Service Commission of West Virginia.
5. **Directory Advertising Charges** - Charges for advertising in the directory

	Past Due Balances	Current Charges	Totals
Basic Charges	86.51 *	83.26	169.77
Non-Basic Charges	91.36 *	91.82	183.18
Toll Charges	.00 *	2.10	2.10
Non-Telcom Charges	.00 *	.00	.00
Directory Advertising	.00 *	.00	.00
<b>Totals</b>	<b>\$177.87 *</b>	<b>\$177.18</b>	<b>\$355.05</b>

\* Failure to pay an amount indicated by the asterisk could result in the discontinuance of those services.  
For example, if basic charges are marked by an asterisk and basic charges are not paid, you could lose dial tone.

The following pages provide billing detail for the charges listed. If you have questions or complaints, call us using the telephone number found at the top of the Verizon pages of your bill.

Verizon-West Virginia is a utility regulated by the Public Service Commission of West Virginia. Please mail payments to Verizon-WV, P.O. Box 17577, Baltimore, Maryland 21297-0513. Payments received on any business day will be credited to your account the next business day. Payments credited to your account on or before the due date are considered "on-time". If your payment is late, we will notify you that your service may be disconnected.

For information about your Verizon service, see the "Customer Guide" in front of your phone book.  
(Federal Tax ID 55-0142020)



Billing Date 4/29/03  
Account 000100202520 10Y  
Page 3 of 17

Page 8

### Summary of Current Charges

This summary is for informational purposes only

#### • Verizon

Bill Section	First Page	Calls	Minutes	Amount
Monthly Charges	4			162.66
Additions and Changes to Service(s)	4			.56
Tax, Surcharges and Other Fees	6			11.86
Services and Equipment Information	9			
<b>Total Verizon Current Charges</b>				<b>175.08</b>

#### • VarTec Telecom, Inc.

Bill Section	First Page	Calls	Minutes	Amount
Monthly Charges	8			.08
Calls	8	2	20.0	1.00
Miscellaneous Charges	8			1.04
<b>Total Current Charges</b>		<b>2</b>	<b>20.0</b>	<b>2.10</b>
<b>Total Summary of Current Charges</b>				<b>\$177.18</b>



Page 9

## Verizon Monthly Charges

•Monthly Service from Apr 29, 2003 thru May 28, 2003 152.96

### •Directory Assistance Call Summary

Description	Calls	Amount
Directory Assistance	12	
1. Directory Assistance Charges	12 at \$60	7.20
2. National Directory Assistance Charges	2 at \$1.25	2.50
		9.70

Total Verizon Monthly Charges \$162.66

### Additions and Changes to Verizon Service(s) - Summary

This is an informational summary.

Number	Pro-Rated	One-Time	Amount
304 772-4597	.07		.07
304 772-4903	.07		.07
304 772-4904	.07		.07
304 772-4905	.07		.07
304 772-4906	.07		.07
304 772-4907	.07		.07
304 772-4908	.07		.07
304 772-4909	.07		.07
Total	.56		.56

### Additions and Changes to Verizon Service(s) - Detail

•Total Credits are \$.00

•Total Debits are \$.56

•LG 00001

•Activity on 304 772-4597

•Change in Monthly Rate from Apr 1, 2003 thru Apr 28, 2003

Description	Qty	Pro-Rated	One-Time	Type	Amount
3. Federal Universal Service Fund Surcharge Multi Line .16 Per Month	1	.07			.07
Total for 304 772-4597		.07			.07

•Activity on 304 772-4903

•Change in Monthly Rate from Apr 1, 2003 thru Apr 28, 2003

Description	Qty	Pro-Rated	One-Time	Type	Amount
4. Federal Universal Service Fund Surcharge Multi Line .16 Per Month	1	.07			.07
Total for 304 772-4903		.07			.07

•Activity on 304 772-4904

•Change in Monthly Rate from Apr 1, 2003 thru Apr 28, 2003

Description	Qty	Pro-Rated	One-Time	Type	Amount
5. Federal Universal Service Fund Surcharge Multi Line .16 Per Month	1	.07			.07
Total for 304 772-4904		.07			.07

continues





11..92621 4/15.204

Billing Date 4/29/03  
Account 000026459441 70Y  
Page 1 of 9  
Questions? Call: (800) 607-6575

Page 10

MONROE COUNTY  
BOARD OF EDUCATION  
304 772-3362

Manage your account online at [www.verizon.com](http://www.verizon.com)

### Account Summary

Amount of last bill dated 3/29/03	\$94.38
Payment(s)	\$ 00
Unpaid Balance. Please Pay Now...	\$94.38
Verizon Services	\$97.89
Current Charges Due by 5/28/03	\$97.89
Total Amount Due	\$192.27

✓ To enroll in the Verizon Direct Debt Payment Option, please read and sign the agreement on the reverse of the payment form.

A late payment charge not to exceed 1% applies to any balance carried forward to next month's bill.

Please write in amount enclosed and send this coupon with your payment in U.S. dollars to the address below



Billing Date 4/29/03  
Account 000026459441 70Y  
Page 2 of 9  
Questions? Call. (800) 607-6575

Page 11

## How Your Charges are Billed

Your telephone bill includes five types of service charges:

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3. **Toll Charges** - Charges for both local and long distance toll charges.
4. **Non-Telecommunication Charges** - Charges not regulated by the Public Service Commission of West Virginia.
5. **Directory Advertising Charges** - Charges for advertising in the directory

	Past Due Balances		Current Charges	Totals
Basic Charges	88.88 *		92.39	181.27
Non-Basic Charges	.20 *		.20	.40
Toll Charges	.00 *		.00	.00
Non-Telcom Charges	5.30 *		5.30	10.60
Directory Advertising	.00 *		.00	.00
Totals	\$94.38 *		\$97.89	\$192.27

\* Failure to pay an amount indicated by the asterisk could result in the discontinuance of those services.  
For example, if basic charges are marked by an asterisk and basic charges are not paid, you could lose dial tone

The following pages provide billing detail for the charges listed. If you have questions or complaints, call us using the telephone number found at the top of the Verizon pages of your bill.

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For information about your Verizon service, see the "Customer Guide" in front of your phone book (Federal Tax ID 55-0142020)



Billing Date 4/29/03  
Account 000026459441 70Y  
Page 3 of 9

Page 12

### Summary of Current Charges

This summary is for informational purposes only

#### • Verizon

Bill Section	First Page	Calls	Minutes	Amount
Monthly Charges	4			90.24
Additions and Changes to Service(s)	4			1.26
Tax, Surcharges and Other Fees	4			6.39
Services and Equipment Information	6			
Total Verizon Current Charges				97.89
Total Summary of Current Charges				\$97.89



Billing Date 4/29/03  
Account 000026459441 70Y  
Page 4 of 9  
Questions? Call (800) 607-6575

Page B

### Verizon Monthly Charges

• Monthly Service from Apr 29, 2003 thru May 28, 2003	90.24
<b>Total Verizon Monthly Charges</b>	<b>\$90.24</b>

### Additions and Changes to Verizon Service(s) - Summary

This is an informational summary

Number	Pro-Rated	One-Time	Amount
304 772-3362	.63		.63
304 772-3802	.63		.63
<b>Total</b>	<b>1.26</b>		<b>1.26</b>

### Additions and Changes to Verizon Service(s) - Detail

- Total Credits are \$ 00
- Total Debits are \$1.26
- Activity on 304 772-3362

#### • Change in Monthly Rate from Apr 1, 2003 thru Apr 28, 2003

Description	Qty	Pro-Rated	One-Time	Type	Amount
1. Federal Universal Service Fund Surcharge Multi Line 1.30 Per Month	1	.63			.63
<b>Total for 304 772-3362</b>		<b>.63</b>			<b>.63</b>

#### • Activity on 304 772-3802

#### • Change in Monthly Rate from Apr 1, 2003 thru Apr 28, 2003

Description	Qty	Pro-Rated	One-Time	Type	Amount
2. Federal Universal Service Fund Surcharge Multi Line 1.30 Per Month	1	.63			.63
<b>Total for 304 772-3802</b>		<b>.63</b>			<b>.63</b>

**Total Additions and Changes to Verizon Service(s)** **\$1.26**

### Tax, Surcharges and Other Fees

Amount

#### • Other Fees

Date	Description	Amount
3 Apr29	Late Charge on Unpaid Balance as of Apr 28, 2003	\$88.88
		.89

#### • Surcharges

4. Relay Center Surcharge	.20
5. 911 Fee	5.30
<b>Total Verizon Tax, Surcharges and Other Fees</b>	<b>\$6.39</b>



Billing Date 4/29/03  
Account 000042332017 57Y  
Page 1 of 8  
Questions? Call: (800) 607-6575

Page 14

**Manage your account online at [www.verizon.com](http://www.verizon.com)**

Amount of last bill dated 3/29/03 . . . . .	\$2231.33
Payment(s) . . . . .	\$ .00
Credits and Adjustments . . . . .	\$3511.60 <sup>CR</sup>
<b>Credit Balance</b> . . . . .	<b>\$1280.27<sup>CR</sup></b>
 Verizon Services . . . . .	 \$261.48
Current Charges Due by 5/28/03 . . . . .	\$261.48
<b>Credit Balance - Do Not Pay</b> . . . . .	<b>\$1018.79<sup>CR</sup></b>

✓ To enroll in the Verizon Direct Debit Payment Option, please read and sign the agreement on the reverse of the payment form.



Account 000042332017 57Y

Total Amount Due \$1018.79  
Credit Balance - Do Not Pay

06 \*\*\*B004  
MONROE CTY BD OF ED  
PO BOX 330  
UNION WV 24983-0330

☐ **Sign me Up...**  
For a \$1 monthly donation to Verizon Reads.

PO BOX 17577  
BALTIMORE MD 21297-0513

10900000042332017503400609000003000000000000000000000000000000



Billing Date 4/29/03  
Account 000042332017 57Y  
Page 2 of 8  
Questions? Call: (800) 607-6575

Page 15

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3. **Toll Charges** - Charges for both local and long distance toll charges.
4. **Non-Telecommunication Charges** - Charges not regulated by the Public Service Commission of West Virginia
5. **Directory Advertising Charges** - Charges for advertising in the directory

	Past Due Balances	Current Charges	Totals
Basic Charges	1280.27 <sup>CR*</sup>	182.16	1098.11 <sup>CR</sup>
Non-Basic Charges	.00 *	64.32	64.32
Toll Charges	.00 *	.00	.00
Non-Telcom Charges	.00 *	15.00	15.00
Directory Advertising	.00 *	.00	.00
Totals	\$1280.27 <sup>CR*</sup>	\$261.48	\$1018.79 <sup>CR</sup>

\* Failure to pay an amount indicated by the asterisk could result in the discontinuance of those services. For example, if basic charges are marked by an asterisk and basic charges are not paid, you could lose dial tone.

The following pages provide billing detail for the charges listed. If you have questions or complaints, call us using the telephone number found at the top of the Verizon pages of your bill.

Verizon-West Virginia is a utility regulated by the Public Service Commission of West Virginia.

Please mail payments to Verizon-WV, P.O. Box 17577, Baltimore, Maryland 21297-0513.

Payments received on any business day will be credited to your account the next business day.

Payments credited to your account on or before the due date are considered "on-time". If your payment is late, we will notify you that your service may be disconnected.

For information about your Verizon service, see the "Customer Guide" in front of your phone book.  
Federal Tax ID 55-0142020

Account 000042332017 57Y

Yes, I want to enroll in the **Direct Debit Payment Option** and have my monthly payments automatically deducted, on the bill payment date, from the account associated with the enclosed check.

Please check this box, read and sign the authorization agreement below:

☐

Sign this form and return with this month's payment to the mailing address printed on the reverse. Be sure to use a check from the checking account which you want debited for the pre-authorized payment option.

### Authorization Agreement for Pre-Authorized Payments:

I authorize and instruct my financial institution to deduct the amount of my monthly telephone bill from my checking account and remit the amount directly to Verizon. Verizon will notify my financial institution of the amount to be deducted.

I fully understand and agree to the following: If at anytime I decide to discontinue the direct payment option, I must notify Verizon. Verizon is not liable in any way for erroneous bill statement(s) or incorrect debits to my accounts. Should an error in the bill statement occur Verizon's only responsibility is to correct it when and if it receives notice from me of the error. I understand that my financial institution and Verizon reserve the right, upon written notification, to terminate this payment option and/or my participation. Customer's participation is subject to Verizon's approval.

SIGNATURE	Date
-----------	------

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Page 16

### Summary of Current Charges

This summary is for informational purposes only

#### • Verizon

Bill Section	First Page	Calls	Minutes	Amount
Monthly Charges	4			74.82
Measured Calls Account Summary	4		7814.0	174.63
Tax, Surcharges and Other Fees	4			12.03
Services and Equipment Information	6			
<b>Total Verizon Current Charges</b>			<b>7814.0</b>	<b>261.48</b>
<b>Total Summary of Current Charges</b>				<b>\$261.48</b>



Billing Date 4/29/03  
Account 000042332017 57Y  
Page 4 of 8  
Questions? Call (800) 607-6575

Page 17

### Verizon Credits and Adjustments

Description	Line Number	Amount
1. Thrifty Caller Plan 1	304 772-3900	3344.38CR
2. Usage Charge	304 772-3900	167.22CR
Total Verizon Credits/Adjustments Applied (see page 1)		\$3511.60CR

### Verizon Monthly Charges

•Monthly Service from Apr 29, 2003 thru May 28, 2003 #	74.82
Total Verizon Monthly Charges	\$74.82

### Verizon Calls from 304 772-3900

#### Verizon Direct Dialed Calls

##### •Local Calls

Rate	Area	Initial Minutes	Additional Minutes	Amount
3. Peak	3	809		468.84
Off-Peak	3	7005		
		7814		468.84
4. 70% Discount off Off-Peak Rate Charges			420.30	294.21CR
Total Verizon Direct Dialed Calls				\$174.63

### Tax, Surcharges and Other Fees

	Amount
•Surcharges	
Tax	
5. Federal	7.04
Local	
6. WV Tax	4.99
Total Verizon Tax, Surcharges and Other Fees	\$12.03

### Important News Regarding Wireless Calls

Recent changes in federal regulation have given rise to changes in billing arrangements between Verizon and some wireless phone service providers. Therefore, depending on the wireless number you are calling, you may incur regional toll or local message charges for calls made to wireless phone numbers. These charges were previously paid for by the wireless provider. These changes are ongoing and will be completed by October 2003. You may also need to dial a prefix ("1" or "1" plus the area code). If you have any questions, please call the Bill Information telephone number on your bill.

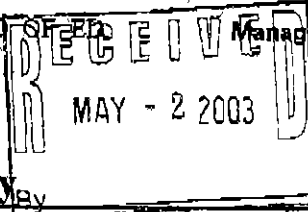




Billing Date 4/25/03  
Account 000101505499 04Y  
Page 1 of 8  
Questions? Call: (800) 508-0006

Page 18

MONROE COUNTY BOARD OF ED  
ATTN GLENDA ROWAN  
304 753-4821



Manage your account online at [www.verizon.com](http://www.verizon.com)

### Account Summary

Amount of last bill dated 3/25/03	\$32.03
Payment(s)	\$0.00
Unpaid Balance. Please Pay Now	\$32.03
Verizon Services	\$33.61
Current Charges Due by 5/24/03	\$33.61
Total Amount Due	\$65.64

✓ To enroll in the Verizon Direct Debit Payment Option, please read and sign the agreement on the reverse of the payment form.

A late payment charge not to exceed 1% applies to any balance carried forward to next month's bill.

5/9/03

61.32322, 92621.415, 001

33.61

Please write in amount enclosed and send this coupon with your payment in US dollars to the address below.



Billing Date 4/25/03  
Account 000101505499 04Y  
Page 2 of 8  
Questions? Call: (800) 508-0006

Page 19

## How Your Charges are Billed

Your telephone bill includes five types of service charges.

1. **Basic Service Charges** - Charges for local telephone service, dial tone line, associated services and installation charges. Your bill will always include some regulated service charges, even if you do not use your phone.
2. **Non-Basic Service** - All charges other than Basic, Toll, Non-Telcom or Directory Advertising.
3. **Toll Charges** - Charges for both local and long distance toll charges.
4. **Non-Telecommunication Charges** - Charges not regulated by the Public Service Commission of West Virginia.
5. **Directory Advertising Charges** - Charges for advertising in the directory.

	Past Due Balances	Current Charges	Totals
Basic Charges	\$ 45 *	10.80	20.25
Non-Basic Charges	22.58 *	22.81	45.39
Toll Charges	.00 *	.00	.00
Non-Telcom Charges	.00 *	.00	.00
Directory Advertising	.00 *	.00	.00
<b>Totals</b>	<b>\$32.03 *</b>	<b>\$33.61</b>	<b>\$65.64</b>

\* Failure to pay an amount indicated by the asterisk could result in the discontinuance of those services.  
For example, if basic charges are marked by an asterisk and basic charges are not paid, you could lose dial tone.

The following pages provide billing detail for the charges listed. If you have questions or complaints, call us using the telephone number found at the top of the Verizon pages of your bill.

Verizon-West Virginia is a utility regulated by the Public Service Commission of West Virginia. Please mail payments to Verizon-WV, P.O. Box 17577, Baltimore, Maryland 21297-0513. Payments received on any business day will be credited to your account the next business day. Payments credited to your account on or before the due date are considered "on-time." If your payment is late, we will notify you that your service may be disconnected.

For information about your Verizon service, see the "Customer Guide" in front of your phone book.  
(Federal Tax ID 55-0142020)



Billing Date 4/29/03  
Account 000127996869 56Y  
Page 1 of 9  
Questions? Call: (800) 607-6575

Page 1 of 9

**Questions? Call: (800) 607-6575**

MONROE CTY BD ED  
ATTN HEAD START  
304 772-3435

**Manage your account online at [www.verizon.com](http://www.verizon.com)**

ATTN HEAD START  
304 772-3435

304 772-3435

## Account Summary

Amount of last bill dated 3/29/03.....	\$42.42
----------------------------------------	---------

Payment(s) Thank you 4/1	\$20.80
<b>Unpaid Balance. Please Pay Now...</b>	<b>\$21.62</b>

<b>Verizon Services</b>	<b>\$22.99</b>
-------------------------	----------------

**Current Charges Due by 5/28/03 . . . . . \$22.99**

**Total Amount Due.** . . . . \$44.61

A late payment charge not to exceed 1% applies to any balance carried forward to next month's bill.

any balance carried forward to next month's bill.

✓ To enroll in the Venzon Direct Deb  
Payment Option, please read and  
sign the agreement on the reverse  
of the payment form.

✓ Payment Option, please read and sign the agreement on the reverse of the payment form.

sign the agreement on the reverse of the payment form.

of the payment form.

5/5/03

61.32322.92621.415.001

22.99

Please write in amount enclosed and send this coupon with your payment in U.S. dollars to the address below.



Account 000127996869 56Y

844.61

06 \*\*\*B004

MONROE CTY BD ED

ATTN HEAD START

PO BOX 330

UNION WY

24983-0330



\$22.99



## Sign me Up...

PO BOX 17577

BALTIMORE MD 21297-0513



Billing Date 4/29/03  
Account 000127996869 56Y  
Page 3 of 9

P 3

Page 21

**Verizon****Summary of Current Charges**

This summary is for informational purposes only.

Verizon

Bill Section	First Page	Calls	Minutes	Amount
Monthly Charges	4			20.86
Additions and Changes to Service(s)	4			.83
Tax, Surcharges and Other Fees	4			1.50
Services and Equipment Information	6			
<b>Total Verizon Current Charges</b>				<b>22.99</b>
<b>Total Summary of Current Charges</b>				<b>\$22.99</b>

Billing Date 4/29/03  
 Account 000127996869 56Y  
 Page 4 of 9  
 Questions? Call: (800) 607-6575

P.4

**Verizon**
**Verizon Monthly Charges**

Monthly Service from Apr 29, 2003 thru May 28, 2003 20.26

**Directory Assistance Call Summary**

Description	Calls	Amount
Directory Assistance	1	
1. Directory Assistance Charges	1 at \$ .60	.60
		.60

**Total Verizon Monthly Charges** \$20.86

**Additions and Changes to Verizon Service(s) - Summary**

This is an informational summary.

Number	Pro-Rated	One-Time	Amount
304 772-3435	.63		.63
<b>Total</b>	<b>.63</b>		<b>.63</b>

**Additions and Changes to Verizon Service(s) - Detail**

Total Credits are \$ .00

Total Debits are \$ .63

G 00001

Activity on 304 772-3435

Change in Monthly Rate from Apr 1, 2003 thru Apr 28, 2003

Description	Qty	Pro-Rated	One-Time	Type	Amount
2 Federal Universal Service Fund	1	.63			.63
Surcharge Multi Line					
1.30 Per Month					
<b>Total for 304 772-3435</b>		<b>.63</b>			<b>.63</b>

**Total Additions and Changes to Verizon Service(s)** \$ .63

Verizon Calls from 304 772-3435

**Directory Assistance Call Summary**

Description	Calls	Amount
Directory Assistance	1	See Monthly Charges

**Taxes, Surcharges and Other Fees**

Other Fees Amount

Date	Description	Amount
3 Apr29	Late Charge on \$20.62	.21
	Unpaid Balance as of Apr 28, 2003	

**Surcharges**

Tax	Amount
4 Federal	.29
State	
5 WV Tax	.61
Local	
6 WV Tax	.39
<b>Total Verizon Tax, Surcharges and Other Fees</b>	<b>\$1.50</b>